



DEPARTMENT OF PUBLIC WORKS

Fred Abadi, PhD, PE, Director
fabadi@waukesha-wi.gov



SOFTENER SALT OPTIMIZATION FREQUENTLY ASKED QUESTIONS

What if I'm going to be installing or replacing a softener?

City Code requires that all new or replacement softeners meet a minimum salt efficiency rating of at least 4,000 grains of hardness exchanged per pound of salt. Please check the product specifications before purchasing. And because factory settings may not match our program criteria, your new softener must still be optimized by one of the Program's technicians who is certified for your brand of softener. A plumbing permit is required for new softener installations.

Other questions? Contact Tim Young, Program Coordinator 262-524-3628

Rev. 7-26-19

**□ ENGINEERING
DIVISION**

Alex Damien, PE
City Engineer
130 Delafield St
Waukesha, WI 53188
262-524-3600
Fax – 262-524-3898

**□ MUNICIPAL PARKING
SERVICES**

Fred Ripley
Parking Supervisor
241 South St.
Waukesha, WI 53186
262-524-3622
Fax – 262-650-2573

**□ STREETS
DIVISION**

300 Sentry Dr
Waukesha, WI 53186
262-524-3615
Fax – 262-524-3612

www.waukesha-wi.gov

**■ CLEAN WATER
PLANT**

Jeff Harenda
Plant Manager
600 Sentry Dr
Waukesha, WI 53186
262-524-3625
Fax – 262-524-3632

**□ WAUKESHA METRO
TRANSIT**

Brian Engelking
Transit Manager
2311 Badger Dr
Waukesha, WI 53188
262-524-3634
Fax – 262-524-3646