



DEPARTMENT OF PUBLIC WORKS

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SOFTENER SALT OPTIMIZATION FREQUENTLY ASKED QUESTIONS

What if I'm going to be installing or replacing a softener?

City Code requires that all new or replacement softeners meet a minimum salt efficiency rating of at least 4,000 grains of hardness exchanged per pound of salt. Please check the product specifications before purchasing. And because factory settings may not match our program criteria, your new softener must still be optimized by one of the Program's technicians who is certified for your brand of softener. A plumbing permit is required for new softener installations.

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