



THE CITY OF WAUKESHA SOFTENER OPTIMIZATION PROGRAM

We need your help to reduce salt use in your water softener.

Your Clean Water Plant is required by the State to reduce chloride levels, which can be harmful to aquatic life. The largest source of chlorides to the sewer system is the salt used in water softeners.

The City is collaborating with the Water Quality Association (www.wqa.org) and local water conditioning companies in an Optimization Program to reduce salt use. This will ensure your softener uses minimal salt while maintaining the quality of water you are used to, and can also reduce your salt costs and handling. The Optimization Program begins in summer 2018 and will continue over the next few years. Softeners will be optimized during service calls, or you will be contacted directly by the City for further action.

All water softeners must be optimized. Most of the cost is being shared between the City and local water conditioning companies, although a nominal copayment will be required. To keep enjoying the benefits of soft water, we all need to be part of the solution to chloride reduction.

For more information, go to www.waukesha-wi.gov/425/Clean-Water-Plant.

Thank you for helping keep our water resources clean!